



SERVANT-HEARTED LEADERSHIP

The greatest among you will be your servant.
(Matthew 23:11)

WHAT KIND OF LEADER AM I?

- Am I drawn by God's call to serve the precious people He has placed right in front of you?
- Am I growing as a servant leader?
- As a leader, what obstacle/s do I need to remove?
- What do I need to release control of — people, performance or progress?
- How do I celebrate others?
- How do I encourage others?
- How well do I encourage and equip others to serve those God has called them to lead?
- How well do I listen to others?
- What kind of listener am I?
 - **Ignoring:** Waiting for the other person to stop speaking so I can say the words I already have in mind.
 - **Pretending:** This is distracted listening – hearing words, but not truly engaged.
 - **Selective:** This is a cafeteria-style of listening – tuning in to only some of what the other person is saying.
 - **Attentive:** Hear and understand the full message, even asking follow-up questions.
 - **Empathetic:** Hear both the words and the emotions behind them; listening with the heart, not just the ears.

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THINGS ONLY JESUS CAN DO THROUGH SERVANT-HEARTED LEADERS

1. Only Jesus can give us the courage to lead when we feel inadequate
2. Only Jesus can help us love difficult people
3. Only Jesus can control our tongues so we will not hurt others with our words
4. Only Jesus can comfort us when we receive harsh criticism
5. Only Jesus can bring peace through reconciled relationships
6. Only Jesus can shift our hearts from self-centered to Kingdom-centered
7. Only Jesus can redeem all our failures and mistakes for His glory
8. Only Jesus can equip us with all we need to lead His people

ACCOUNTABILITY CHECKLIST

Am I called to serve or be served? Am I:

- | | |
|-------------------|-------------------------|
| 1. accountable? | 9. honest? |
| 2. authentic? | 10. open to feedback? |
| 3. caring? | 11. willing to listen? |
| 4. collaborative? | 12. open-minded? |
| 5. compassionate? | 13. patient? |
| 6. empathetic? | 14. self-aware? |
| 7. engaged? | 15. selfless? |
| 8. humble? | 16. intentionally kind? |

ENGAGEMENT QUESTIONS FOR SERVANT-HEARTED LEADERS TO ASK THOSE THEY SERVE

- What are you learning?
- How can I pray for you?
- How can I help?
- What do you need?
- Where and/or how could you see yourself serving?
- How can I encourage you?
- If you've received discouraging feedback or unfair criticism, how can we build healthier boundaries for you in the future?

"The call to a life of joyful servitude and willing suffering is itself a grace."
(Paul David Tripp)

Lord, lead me by your Spirit and feed me in your Word, teach me to be a humble servant all for your great glory. May I always seek you first. Amen.

chronic-joy.org/leaders

